

Human-centric and agentic AI transformation

The journey to becoming an AI empowered organization

eraneos



The need to change

AI is ready. Most organizations are not: The path to an AI empowered organization requires a shift from isolated use cases towards a strategic transformation.

The value gap

Crossing the gap between experiments and scaled outcomes¹

95%

of AI POCs lack clear ROI

5%

reach production

1.MIT: The GenAI Divide, State of AI in Business 2025

The trust divide

There's a divide between the confidence the C-suite feels and the trust that people have in AI²

68%

C-level confidence in AI

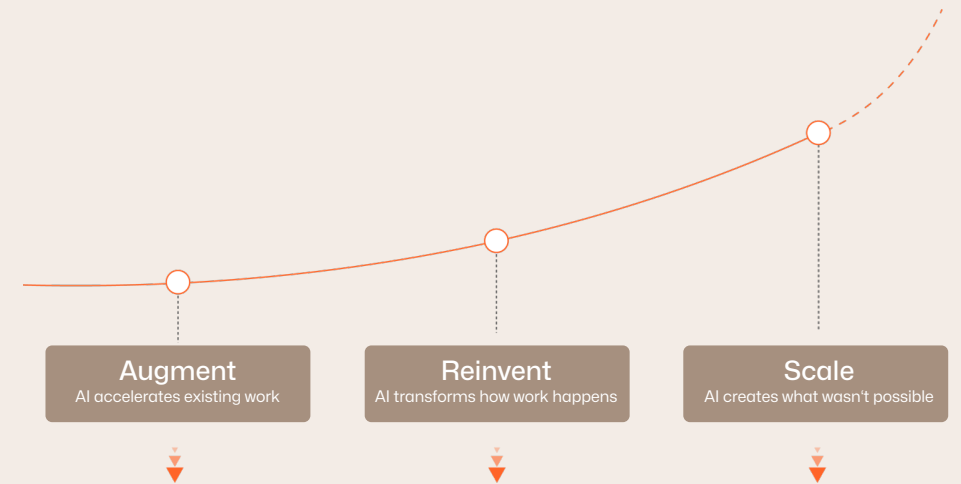
26%

People's trust in AI

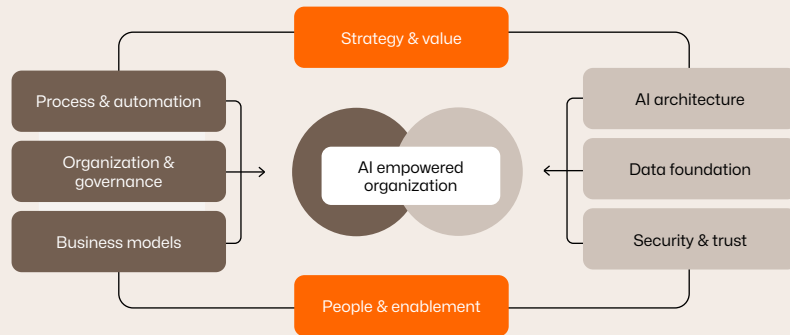
2.Eraneos: People & AI study - 2026

Becoming an AI empowered organization is a unique transformation journey

- To close the value gap, the AI empowered organization utilizes its **Value Engine** to turn AI ambition into measurable enterprise value
- The AI empowered organization levels trust up from top to bottom with its **Trust Engine** that enables AI to scale safely, sustainably, and at speed



AI empowered organization



An AI-empowered organization moves quickly and with clear intent, combining people and agents in hybrid teams with shared responsibility as part of its operating model.

Value Engine

Trust Engine

Strategy & value	AI on the CEO agenda, tied to P&L	AI reshapes where & how we compete	AI redefines the industry we play in
Processes & automation	Every role augmented by a copilot	Agents run end-to-end workflows	Headcount-independent scaling
Organization & governance	Accountability for AI outcomes is clear	Humans and agents work as one team	Agent-native operating model
Business models	Margin expansion through efficiency	New AI-powered products and services	Revenue streams previously out of reach
AI architecture	Trusted platform ships use cases fast	Modular, model-agnostic agent stack	Infrastructure evolves with frontier
Data foundation	Clean, accessible data for all use cases	Data as a product, owned by domains	A sovereign, non-replicable data moat
Security & trust	AI is compliant, auditable, and safe	Trust, ethics & resilience built by design	Adversarial resilience at agent scale
People & enablement	AI fluency reaches every employee	People use AND orchestrate agents	Organization learns faster than market